

Course program

IQBBA – Certified Business Analyst Foundation Level

Duration : 3 days

Language : EN & FR

IQBBA offers you a certification scheme that allows you to acquire the knowledge and skills needed to improve your business. The IQBBA training covers all the tasks, knowledge, tools and techniques needed to identify and formalize the needs of companies and be able to determine innovative IT solutions.

Objectives

- Understand the discipline of “Business Analysis”
- Identify business processes and stakeholders in an organization
- Modeling a commercial requirements according to an expression of need
- Define and validate a business repository
- Know the tools, techniques and methods of the business analyst

Practical exercises

This training combines theory and practices. The different practice exercises have for purpose the illustration of discussed subjects but also a learning of practice for trainees.

- Identification of the actors to be involved in 2 different context
- Role plays 1 : Exchanges MOA / MOE
- Create useful documentation for expressing the needs of a billing software
- Role Plays 2 : The Business Analyst and the Technical Architect
- Review of a solution specification for different nnes
- Creation of a Requirements Management Plan
- Selection of tools for the expression of needs in different contexts
- White Review # 1

Pre-requisites

There are no pre-requisites for this training & exam.

Participants

This training is designed for “people involved in analysing business processes within an organization, modelling businesses and process improvement such as:

- Business and system analysts
- Requirements engineers
- Product owners
- Product managers

Program

1. Fundamentals of Business Analysis
2. Business Processes and Business Needs
3. Organization of the Business Analysis Process
4. Elicitation of Business Needs
5. Requirements Analysis
6. Validation of the solution
7. Techniques and Tools
8. Competencies
9. Process improvement
10. Innovation, Design and Customer